

GLOSSARY OF HOSTING TERMS

Active Server Pages (ASP)

Microsoft Active Server Page (ASP) is a server-side scripting technology that can be used to create dynamic and interactive web applications. An ASP page is an HTML page that contains server-side scripts that are processed by a web server before being sent to the user's browser. You can combine ASP with Extensible Markup Language (XML) and Hypertext Markup Language (HTML) to create powerful interactive websites.

ASP is a feature of the Microsoft Internet Information Server. Since the server-side script is building a regular HTML page, it can be served to almost any browser. An ASP file can be created by including a script written in VBScript or JScript in an HTML file.

Access to Log Files

Log files are stats that keep track of what pages and areas of your site that users are visiting. Using Web Stats and the Log Manager, you can download, view, manage and delete your log files.

Ad Server

An ad server allows you to place rotating banner advertisements on your website, manage your advertising clients, and to collect statistics on banner views and click throughs.

Advanced Template Manager

This application has been designed for more advanced website designers who want to use highly customizable templates, which can be edited by applications such as Adobe Photoshop, Macromedia Flash MX and Macromedia Dreamweaver MX.

Announcer

Announcer is an easy way for you to keep your customers or friends up-to-date with what's new and exciting on your website.

Appointment Scheduler

The Appointment Scheduler allows the end-user or their customers to schedule appointments online.

Bandwidth on Demand

Bandwidth is the amount of data that is accessed by visitors on a site. Bandwidth on demand increases a site's defined bandwidth limit if necessary, to ensure the site never goes offline.

CGI-BIN

This is an interface standard, which provides a method of executing a server-side program (script) from a website to generate a web page with dynamic content. Scripts conforming to this standard may be written in any programming language that produces an executable file, but are most often written in Perl, Python, C, C++, or TCL.

CGI Form Mail

The Form Mail script is a universal form to an email gateway. Use this script if you want to have a form's contents emailed to you, but are not sure how to write the code for it.

CGI Plug-in Scripts

This is a feature for our customers who want to use pre-written CGI scripts such as Form Mail or Text Counter. Plug-in scripts will be continuously added to the system.

ColdFusion

ColdFusion is a complete web application server for developing and delivering scalable e-business applications.

Database Manager

The Database Manager is a web-based MySQL client that allows users to create and manipulate a maximum of two MySQL databases.

The Database Manager is designed for advanced users and knowledge of relational databases and SQL is required in order to use it efficiently. It is best used for creating databases and tables: For populating a database, you should consider using a script (PHP, ColdFusion) or CGI.

The Database Manager builds statements from the various options that you select. This is the reason for the *Build SQL Query* button. Viewing the query provides an opportunity to review the query before running it. Clicking the *Run SQL Query* button submits the query to the SQL server.

Data Transfer

Data transfer is the amount of data that is accessed by visitors to your site. An average web page is 15 KB to 20 KB in file size. The number of pages and the number of visitors you plan to have to your site will regulate how much data is transferred.

Disk Usage Meter

Disk Usage reports the disk space usage of your website. It provides a listing of each directory and the amount of space used. The report is in plain text and can be cut and pasted for printing.

DNS Manager

DNS Manager allows the end-user to edit their domain's zone file, including A (address) records, CNAME (canonical name) records and MX (mail exchange) records.

EasyBlogBuilder

A blog (also referred to as a web log) can be used in a variety of ways; however, it is largely used as a medium for posting stories or journal entries online. People who read blog entries can also make comments on the posts a user or (other users you set up) have made.

EasyLiveChat

The EasyLiveChat application allows you to set up online chatting to handle services such as technical support and general inquiries. Up to four chat agents can be set up; each agent may handle up to four chat sessions simultaneously.

EasyMail

EasyMail allows you to manage your domain's email accounts.

EasyMail Autoresponder

The Autoresponder function allows you to automatically reply with a pre-written message to all or certain email sent to an email address. For example, you could set up an Autoresponder when you are out of office for a few days or alert those emailing you that you are away.

EasyMail Catch All

This function allows you to redirect improperly addressed email sent to your domain to a catch-all email address. An improperly addressed email is defined as an email message sent to your domain to an undefined email account.

EasyMail Setup

EasyMail Setup is a full featured accessory that allows a novice user to easily configure various email account features. These accounts can be accessed by traditional mail-reading clients as well as over the web with Webmail.

EasyMail Spam Filtering

The spam filtering function of EasyMail allows you to prevent unsolicited email (spam) from reaching your mailbox. By enabling spam filtering for an account, all email that enters your inbox is evaluated and assigned a point value by an automated filter, based on the message headers and each email's content. If the point total is over a certain value, then the email is categorized as spam. The subject, message formatting, and message headers are all examined for "spam-like" features.

EasySiteWizard

The EasySiteWizard is a robust tool that allows you to quickly create a professional looking website with no knowledge of HTML. Your website can have up to nine pages and can be customized to meet your needs.

EasyStoreMaker

EasyStoreMaker provides end users the opportunity to set up a simple store on their websites, quickly and easily through an ultra-simple, user-friendly interface. The end user does not need any programming or e-commerce development experience to create a store.

Orders placed through EasyStoreMaker can be viewed securely online, giving users the ability to view the information needed to keep things organized (e.g. name, shipping address, products ordered, total price and credit card number). End users can enter product descriptions, set their own prices and tax calculations, and can select the currency their store will use.

EasyStoreMaker Pro

EasyStoreMaker Pro provides end users the opportunity to set up a full-featured store on their websites in a wizard style interface. The end user does not need any programming or e-commerce development experience to create a store

EasyStoreMaker Pro provides support for multiple product catalogs, online credit card processing, a variety of different payment gateways, and offers a secure page to view all online orders.

Email Anti-Virus

Email Anti-Virus is a robust bundled anti-virus driven by F-PROT. It scans every e-mail message and attachment and detects, disinfects and deletes malicious programs, such as mass-mailers, worms, macro viruses and Trojan Horses. Protection is maintained by virus experts, working around the clock to monitor for new virus outbreaks and reacting to them in the shortest time possible. The virus files are updated hourly and more often if new virus threats emerge demanding an update.

Email Storage

Email storage indicates the amount of storage available for email messages and attachments.

File Manager

File Manager allows you to take full control of your website files. It is a safe alternative to a full shell access for sophisticated users. You can copy, move, delete, rename and edit files, create and remove directories, change file permissions and upload files from your local computer to the

server. File Manager is best used to manipulate files that have been previously uploaded to your website. To upload more than one file at a time, an FTP client is generally more efficient.

File Restore

File Restore allows the end user to restore their website's content from a series of time-based periods (one hour, one day, etc.).

File Transfer Protocol (FTP)

FTP is an Internet standard for transferring files over the Internet. FTP programs and utilities are used to upload and download web pages, graphics, and other files from your hard drive to a remote server, which allows FTP access. The FTP Manager is a function that allows the end user to control access to Directory Specific FTP and Anonymous FTP.

FormMail

Automatically sends information completed within a form via email to the email address specified by the end user.

FrontPage 2002 Extensions

Server extensions allow your site to use Microsoft FrontPage specific components like form submission and shared borders.

Hit Counter

Counts and records hits made to your site. Any request made to the server which is logged is considered a hit. The requests can be for any resource: HTML pages, graphic images, audio files, CGI scripts, etc. Each valid line in the server log is counted as a hit. This number represents the total number of requests that were made to the server during the specified report period.

IMAP

A method of accessing email messages on a server without having to download them to a local hard drive.

JSP

Java Server Page (JSP) is a technology for controlling the content or appearance of web pages through the use of servlets, small programs that are specified in the web page and run on the web server to modify the web page before it is sent to the user who requested it.

Log File Management Tool

The Log Manager allows you to obtain raw server logs about your site activity and traffic. You can view and/or delete, print, download, and date your log files. You may disable logging altogether to conserve your disk space.

Your server logs can also be downloaded for use with other statistics packages. You can use the Web Stats function to analyze and view your log files in an easy-to-read, graphical display. While Log Manager allows you to manage your log files and view them in their raw state, Web Stats makes them human readable.

MS ACCESS Database

Microsoft Access (usually abbreviated as MS Access) is an easy-to-use program for creating and maintaining databases. The Access database driver for online databases is often supported by web hosts using the NT hosting platform.

MS-SQL

MS-SQL (Microsoft SQL) Extensive database programming capabilities built on web standards. Rich XML and Internet standard support give you the ability to store and retrieve data in XML format easily with built-in stored procedures. You can also use XML updategrams to insert, update, and delete data easily.

MySQL Database

MySQL is an Open Source Database, designed for speed, power and precision in mission critical, heavy load use.

Personal Email Manager

The Personal Mail application allows email account owners to administer various aspects of their email account without having to log into WebsiteOS. Account owners can configure forwarding, spam filtering and autoresponders as well as change their email account password.

PERL

Practical Extraction and Reporting Language is a programming language often used for creating CGI programs.

PHP

PHP is a server-side scripting language. The PHP commands, which are embedded in the web page's HTML, are executed on the web server to generate dynamic HTML pages.

POP3

POP3 requires users to download messages to their hard drive before reading them.

Real Audio and Video

Real Audio and Video is a client-server software system and file format(s) by Real Networks that allows Internet users to play audio and/or video-based multimedia content in real time as they are being downloaded (called "streaming media"), instead of the user having to download the complete file before being able to play it.

Secure Server SSL Manager

SSL (Secure Sockets Layer) is a transaction security standard that provides data encryption, server authentication, and message integrity. SSL is usually used on sites that accept credit card numbers or other private information. The SSL Manager application will help you set up SSL security for your website. This application will allow you to choose between using our generic SSL certificate and creating one of your own.

Secure Shell

Secure Shell, or SSH, is a UNIX-based command interface and protocol for securely accessing a remote computer. It is frequently used as a secure method to remotely access and manipulates files directly on a website.

SMTP

SMTP is the protocol used for sending email over the Internet.

Spam Filtering

Spam Filtering will allow you to continue to receive the email you want, while junk mail is eliminated.

It avoids black list filtration by learning and remembering legitimate sender profiles thus eliminating false spam screening. The user will also benefit from more current and effective filtering in two modes: normal and aggressive.

Support for Real Time Credit Card Processing

For ecommerce websites, this application indicates the hosting package will support real time credit card processing and secure transactions.

Website Checker

The Website Checker function allows you to view the structure of your website, check your pages for broken links, list links pointing to external sites, view your website images, get a run-down of problems sorted by author, locate pages that may be slow to download, show new and old pages, indicate pages that have no title, and show links that are not checked.

Web-based Email (Webmail)

Webmail is a multi-featured, customizable, browser-independent email system. Some of Webmail's many features include online calendar, task lists, advanced contact management, personal folder management, autoresponders, spell checker, and HTML formatting.

Website Promotion Wizard

The Website Promotion Wizard allows you to promote your site by automatically sending promotion material to the top search engines.

Website Security

Website Security is an application that restricts access to certain areas within the end user's website. These areas are protected by Hostname, IP address, or username and password. A hostname is a unique name that would identify a computer through a network, and is also known as site name. An IP address is abbreviated for Internet Protocol, which identifies the sender and receiver of information across the Internet.

Web Stats

Web Stats is a web server log file analysis program. It produces usage statistics from your website's server logs. The statistical results are presented in both columnar and graphical format. Yearly, monthly, daily and hourly usage statistics are presented, along with the ability to display usage by site, URL, referrer, user agent (browser), and country.

Web Storage

Web storage indicates the amount of space available to store your HTML, graphic and other website files.

24/7 Network Monitoring

Our network technicians work 24 hours a day, 7 days a week monitoring the web servers that contain your website, ensuring that your site is always running and never offline.

99.9% Uptime Guarantee

Because of our 24/7 network monitoring, we can guarantee that your website will be up and running 99.9% of the time. This means visitors can always view your site, day or night.